

[Immediate Release]

Ping An OneConnect Bank Alerts Customers of Fraudulent Mobile Application

19 July 2023, Hong Kong – Ping An OneConnect Bank (Hong Kong) Limited (“Ping An OneConnect Bank” or “PAOB”) would like to alert its customers and the public about a fraudulent unauthorised PAOB mobile application. The unauthorised application can be found on the following websites:

[https://apkaio\[.\]com/app/com\[.\]paobank\[.\]mobilebank\[.\]enterprise](https://apkaio[.]com/app/com[.]paobank[.]mobilebank[.]enterprise),
[https://apkaio\[.\]com/app/com\[.\]paobank\[.\]mobilebank\[.\]personal](https://apkaio[.]com/app/com[.]paobank[.]mobilebank[.]personal),
[https://apkcombo\[.\]com/paob/com\[.\]paobank\[.\]mobilebank\[.\]personal/](https://apkcombo[.]com/paob/com[.]paobank[.]mobilebank[.]personal/),
[https://apkcombo\[.\]com/paob-sme/com\[.\]paobank\[.\]mobilebank\[.\]enterprise/](https://apkcombo[.]com/paob-sme/com[.]paobank[.]mobilebank[.]enterprise/),
[https://apkcombo\[.\]com/zh/paob/com\[.\]paobank\[.\]mobilebank\[.\]personal/](https://apkcombo[.]com/zh/paob/com[.]paobank[.]mobilebank[.]personal/),
[https://apkcombo\[.\]com/zh/paob-sme/com\[.\]paobank\[.\]mobilebank\[.\]enterprise/](https://apkcombo[.]com/zh/paob-sme/com[.]paobank[.]mobilebank[.]enterprise/),
[https://www\[.\]apkonline\[.\]net/paob-sme/com\[.\]paobank\[.\]mobilebank\[.\]enterprise](https://www[.]apkonline[.]net/paob-sme/com[.]paobank[.]mobilebank[.]enterprise), and
[https://www\[.\]apkonline\[.\]net/paob/com\[.\]paobank\[.\]mobilebank\[.\]personal](https://www[.]apkonline[.]net/paob/com[.]paobank[.]mobilebank[.]personal).

PAOB has no affiliation or connection whatsoever with the abovementioned mobile application and website. PAOB has already reported this matter to the Hong Kong Police Force and the Hong Kong Monetary Authority. If customers or members of the public are concerned that they may have disclosed their personal information to or have conducted transactions through the above-mentioned mobile application and/or website, please contact PAOB Customer Service Hotline at 3762 9900 and report to the Hong Kong Police Force. PAOB would like to remind its customers and the public not to install applications on mobile devices from unreliable or unknown sources. The official channels for downloading PAOB’s apps are App Store, Google Play, HUAWEI EXPLORE IT ON AppGallery and PAOB's official website (<https://www.paob.com.hk>).

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Media Enquiries:

Cecilia Shum

cecilia.yk.shum@pingan.com

+ 852 3951 4810

Madison Wai

Hill+Knowlton Strategies

madison.wai@hkstrategies.com

+ 852 9306 1632

About Ping An OneConnect Bank (Hong Kong) Limited

Ping An OneConnect Bank (Hong Kong) Limited (“PAOB”), a wholly-owned subsidiary of OneConnect Financial Technology Co., Ltd. (“OneConnect”) (HKEx:6638; NYSE:OCFT) and a member of Ping An Insurance (Group) Company of China Ltd. (“Ping An”) (HKEx:2318; SSE:601318), is committed to establishing a virtual banking ecosystem by optimising customer-centric services through its innovation and sophisticated technology. PAOB was granted a virtual banking licence by the Hong Kong Monetary Authority in May 2019. PAOB is developing diverse business segments including retail banking and SME banking.