

For Immediate Release

Ping An OneConnect Bank Partners with JETCO to Offer Cardless Withdrawal Services Enhancing Hassle-free Experience for Individual Customers

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- *No need to bring physical cards*
- *Available at more than 1,700 JETCO ATMs in Hong Kong*

7 April 2021, Hong Kong – Ping An OneConnect Bank (Hong Kong) Limited (“Ping An OneConnect Bank” or “PAOB”) announced its partnership with Joint Electronic Teller Services Limited (“JETCO”) to roll out the “JETCO Cardless Withdrawal” services. Starting from today, Ping An OneConnect Bank’s individual customers can withdraw cash in a fast and easy way from *more than 1,700* JETCO automatic teller machines (ATM) in Hong Kong by using its retail banking mobile application (“APP”) , officially known as PAOB APP. And there will be more ATMs support “JETCO Cardless Withdrawal” by end of this year.

Ping An OneConnect Bank upholds “Empower Your Life” as its mission by embracing fintech to provide financial services with high flexibility, efficiency and quality. To address the need of cash for individual customers, PAOB partners with JETCO to launch the “JETCO Cardless Withdrawal” services.

PAOB’s individual customers only need to login to their personal account in PAOB APP and pre-set “JETCO Cardless Withdrawal” instructions. They can then select the “Cardless Withdrawal” function on the JETCO ATMs that supports this service, select “Withdraw Now” in PAOB APP, scan the QR code on ATM screen with PAOB APP, and get cash instantly. The daily withdrawal limit is HK\$30,000, while the single withdrawal limit is set as HK\$6,000.

Mr. Ryan Fung, Chief Executive of PAOB said, “PAOB rolls out different customer-centric services and products since the official launch in September last year, aiming to provide seamless and flexible virtual banking services. Leverage our partnership with JETCO, individual customers can now access



their money via “JETCO Cardless Withdrawal” service in Hong Kong at anytime, anywhere. ”

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About Ping An OneConnect Bank (Hong Kong) Limited

Ping An OneConnect Bank (Hong Kong) Limited (“PAOB”), a wholly-owned subsidiary of OneConnect Financial Technology Co., Ltd. (“OneConnect”) (NYSE:OCFT) and a member of Ping An Insurance (Group) Company of China, Ltd. (“Ping An”) (HKEx:2318; SSE:601318), is committed to establishing a virtual banking ecosystem by optimising customer-centric services through its innovation and sophisticated technology. PAOB was granted a virtual banking licence by the Hong Kong Monetary Authority in May 2019. PAOB is developing diverse business segments including retail banking and SME banking.